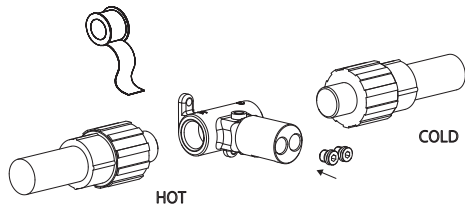
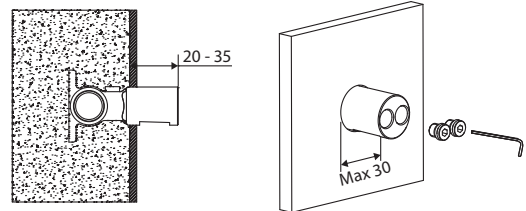


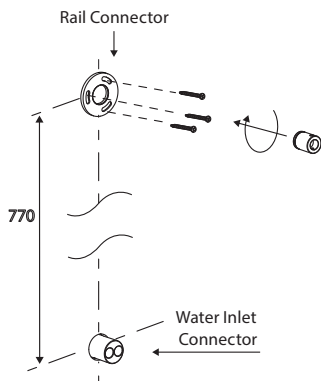
1. Connect the hot and cold water inlet pipes, put the stoppers into the body, test the water under pressure 5 BAR for no leakage.



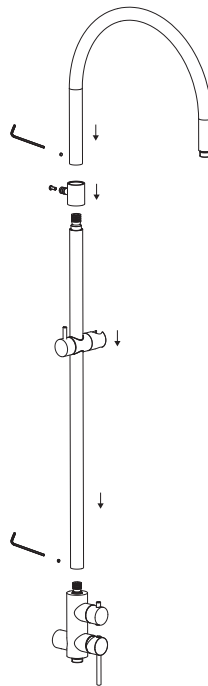
2. Pre-assemble the mixer body, the top should be 20-35mm away from the wall and the maximum diameter of the tile opening should be 30mm. Remove the stoppers from the in-wall body and put into the mixer body in the shower. Ensure the in-wall body is installed level or the rail will be skewed.



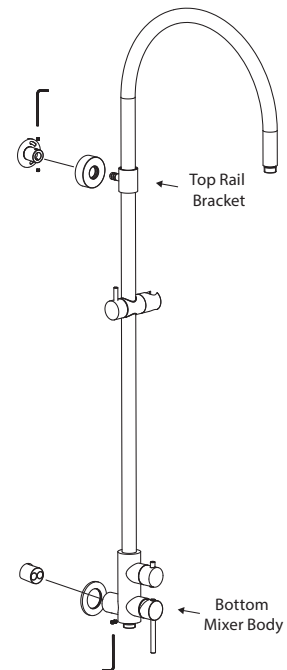
3. Screw the rail connector to the wall stud making sure it is vertically in line with the bottom water inlet connector. The maximum centre distance between the top and bottom shower connections is 770mm.



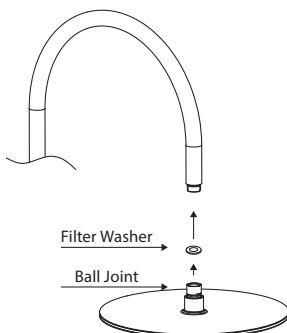
4. Install the components, put the slider and the top mounting sleeve onto the rail, slide the curved top rail into the straight rail and lock the grub screw, slide sleeve over the join. Install the mixer body onto the bottom and lock the grub screw.



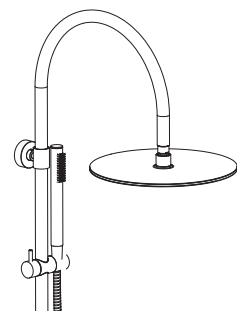
5. Check the grub screws are wound tight. Push the rail brackets onto the top and bottom rail connectors until they are against the wall. Secure with the grub screws.



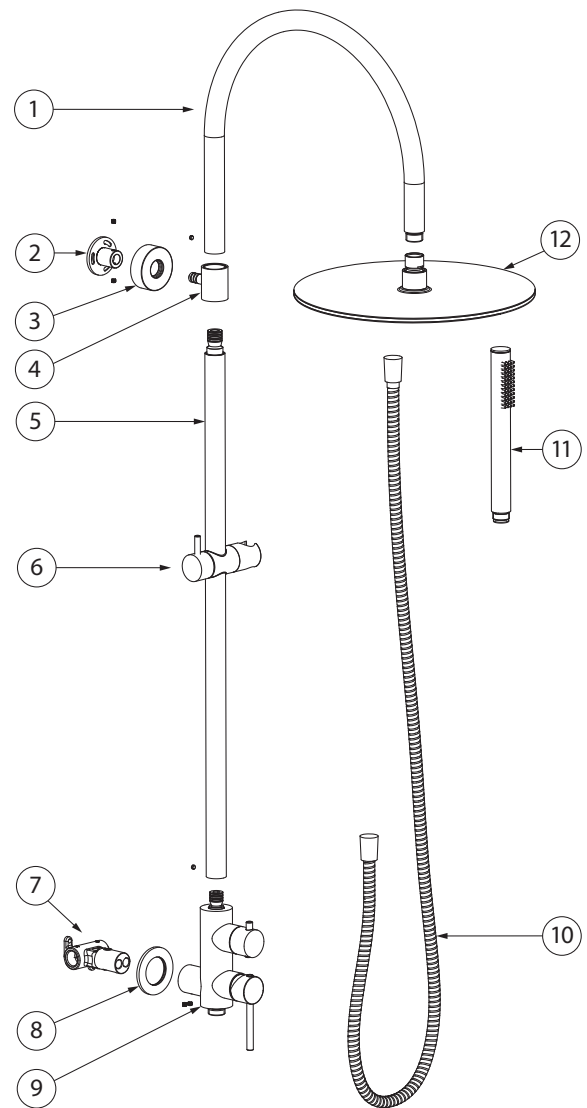
6. Remove the protective cap from the showerhead ball joint and ensure the filter washer is in place. Screw the shower head onto the overhead arm (this arm is not adjustable).



7. Make sure a washer is in both ends of the hose, and place firmly in the holder. Tilt and rotate the head to desired position. Screw the end of the hose without the black O-ring into the water outlet at the base of the rail. Attach the hand shower to the end of the hose with the black O-ring.



1	Shower rail
2	Connector
3	Cover plate
4	Sleeve
5	Shower rail
6	Slider
7	Pre-installed mixer body
8	Cover plate
9	Mixer body
10	Shower hose
11	Hand shower
12	Shower head



General Information

- This product must be installed by a qualified licensed plumber in accordance with AS/NZS 3500 and all applicable local regulations and plumbing codes.
- All pipe work must be thoroughly flushed prior to installation.
- Do not remove the ceramic cartridge from the mixer when installing.
- After installation all hoses and connections must be checked for leaks.
- It is the responsibility of the installer to ensure a waterproof seal is achieved between the product and mounting surface.

Cleaning & Care

We recommend weekly cleaning with mild soapy water and a microfibre cloth. In highly polluted or coastal locations we recommend cleaning 2-3 times per week. Please note that colour tapware requires more frequent cleaning than chrome tapware.

- Never use harsh detergents, citrus-based cleaners or abrasive cleaners, as these will scratch the surface. Use of unsuitable cleaners may damage the surface and will not be covered by warranty.
- Where your tapware remains dry in use, a non-abrasive soft cloth can be used to remove surface dust.
- Use of wax-based furniture creams should be avoided as these can result in a build-up of deposits which can effect the appearance.
- Do not use undue pressure and wipe in one direction only.

Warranties

Residential Warranty Periods

Applies to domestic uses and applications of Fienza® products, such as private dwellings and retirement villages.

Commercial Warranty Periods

Applies to commercial uses and applications of Fienza® products, including, but not limited to: commercial food premises such as restaurants; commercial accommodation such as hotels; hospitals and healthcare facilities; public amenities; and industrial, laboratory and manufacturing facilities.

Product Component	Residential	Commercial
Heads & Arms (Structure Only)	15 years replacement parts or product	7 years replacement parts or product
Rails (Structure Only)	15 years replacement parts or product, 1 year labour on Twin Shower Rails	5 years replacement parts or product, 1 year labour on Twin Shower Rails
Hand Pieces (Structure Only)	5 years replacement parts or product	1 year replacement parts or product
Flexible Hoses	1 year replacement parts or product	1 year replacement parts or product
Finishes - Chrome	5 years replacement parts or product	5 years replacement parts or product
Finishes - PVD & Electroplated	5 years replacement parts or product	5 years replacement parts or product
Accessories & Spare Parts	1 year replacement parts or product	1 year replacement parts or product

*Excludes parts subject to wear and tear such as rubber seals. Labour is not included unless otherwise specified.

Australian Consumer Law

Our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure upon inspection by an authorised representative where a product is found to be defective in construction, material or assembly. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure, free of charge.

Warranty Conditions

- Installation has been carried out by a licensed plumber in accordance with AS/NZS 3500 and all applicable local regulations and plumbing codes.
- All maintenance and adjustments to the product after the installation have been carried out by a licensed plumber.
- Cleaning and care instructions detailed in this document have been strictly adhered to.
- Proof of purchase is required for warranty claims.

Warranty Limitations

To the extent permitted under the Trade Practices Act and other relevant legislation, Fienza's liability is limited to:

- The cost of replacing the goods, or
- The cost of obtaining equivalent goods, or
- The cost of having the goods repaired
- Fienza is not responsible for any lack of operation or performance of goods (or any loss or damage) where goods are used or adapted for use with other goods not supplied by Fienza.
- It is the responsibility of the customer and installer before installation to ensure that all components are correct and free of obvious visible faults.
- Fienza is not responsible for the labour and rectification costs incurred in the above circumstance.

Conditions for On-Site Warranty Service Calls

Fienza will charge a service fee for each visit to an installation by its technician where it is determined that the fault is due to poorly executed or unlicensed installation work or where the product is not a genuine Fienza product or where the product is outside the warranty period. This may be paid in advance by credit card over the phone to a Fienza technician attending the site and will be refunded if the Fienza product is found to be at fault.

PLEASE LEAVE THIS GUIDE WITH THE HOME OWNER

For warranty support, please contact Fienza

15 Walter Crescent, Lawnton QLD 4501 PO Box 5381, Brendale QLD 4500

P 07 3490 6700 F 07 3490 6719 E help@fienza.com.au ABN 76 136 411 311

